

Property Monitoring FAQs

For Consumers

1. What is property monitoring?

Property monitoring is a complimentary information service that scans certain publicly available property records and MLS data associated with your property. You'll receive email alerts when activity is identified, such as the recording of a new document or a property listing associated with your property. This service is designed to help keep you informed so you can act if something doesn't look right.

2. Why am I receiving this service?

You may have access to this service following your transaction with [Title Company Name], part of the Fidelity National Financial family of companies. Fidelity National Financial, its title insurers, and its title companies are committed to helping consumers stay informed on activity on their property.

3. Do I need to sign up for this?

No, this service is provided to home buyers who have an owner's policy issued by [Title Company Name]. Customers will receive an email announcing the service shortly after closing.

4. Do I need to pay for this?

This is a complimentary post-closing informational service and no payment is required.

5. What kinds of alerts will I receive?

You will receive email alerts if:

- A new document is recorded against your property (such as a lien or deed) in the public records available.
- Your property is listed for sale on a Multiple Listing Service (MLS).

Alerts include general information about the identified property activity. Alerts may not reflect all activity and may not always be complete, so you should review them carefully and take any action you deem appropriate.

6. Does property monitoring prevent fraud?

No. Property Monitoring does not prevent fraud. It's designed to provide awareness of certain events related to your property. Because alerts may not be comprehensive or fully accurate, it is important to review any alerts activity and determine whether any follow-up is needed.

7. How long will my property be monitored?

Your property will remain enrolled in monitoring as long as the property remains in your name. You may opt-out of the service at any time. We may also modify or discontinue the service at any time.

8. Is my information secure?

We maintain physical, electronic, and procedural safeguards to protect your Personal Information. For more information on FNF's privacy practices, visit fnf.com/privacy-notice.

9. How do I update my contact information or ask questions?

If your email or mailing address changes, or if you have questions, contact the title company that handled your closing.